# Profile

SECOM CO., LTD., a pioneer in Japan's security services industry, was established in 1962. Since then, the Company has sought to create innovative services that benefit society as a whole, in line with its mission of helping achieve a society free from concerns.

Today, SECOM, comprising the parent company and the companies of the SECOM Group, boasts an extensive business portfolio encompassing security services, fire protection services, medical services, insurance services, geospatial information services, business process outsourcing and information and communications technology (BPO and ICT) services, and other services. By striving to create services and systems that deliver safety and peace of mind, as well as make life more comfortable and convenient, SECOM is striving to realize its Social System Industry vision, which describes a framework of distinctive, integrated services and systems.

Operating in an environment characterized by significant upheaval and amplified uncertainties, in 2017 SECOM formulated the SECOM Group's Vision for 2030 with the aim of accelerating realization of the Social System Industry vision. Guided by this vision, the Company is building the ANSHIN\* Platform, a service infrastructure designed to provide peace of mind to people in their everyday lives, as well as to society as a whole. By swiftly and accurately grasping evolving needs and capitalizing on its advanced technologies and extensive know-how, SECOM is working to address social imperatives, positioning it to achieve sustainable growth together with society.

SECOM has also expanded into 16 countries and territories outside Japan. Currently, Group companies extend distinctive SECOM security services, fire protection services, medical services, geospatial information services, and BPO and ICT services customized to reflect local needs and sensibilities. Going forward, SECOM will continue to broaden global awareness of the SECOM brand.

\*ANSHIN is Japanese for "peace of mind."

### SECOM's Philosophy

SECOM's Philosophy has been passed down through generations of employees since our establishment and continues to be the driving force behind all we do. This philosophy emphasizes a refusal to be content with the status quo and a commitment to doing what is appropriate. The first element expresses our determination to provide innovative services and systems by challenging accepted norms, while the second means judging the legitimacy of our actions by examining whether they are just, fair and beneficial not only to SECOM but also to society as a whole. We have published SECOM's Philosophy in the form of a handbook, which has been distributed to employees in Japan and overseas, and continue to capitalize on training and other opportunities to share the philosophy and advance its implementation.



## CONTENTS



## 2 Financial Highlights

- 4 A Message to Stakeholders
- 11 In Memoriam
- 12 The SECOM Group's Vision for 2030
- 14 SECOM Group Road Map 2027
- 20 The Path to Value Creation
- SECOM at a Glance 22
- 24 The Value Creation Process
- SECOM's Core Competitive Advantages 26
- 28 Sustainability
- 30 KGIs and KPIs for Material Sustainability Issues
- 32 SECOM Today
- 46 ESG Initiatives
- SASB Index 65

### **Financial Information and References**

- 66 Financial Review
- 70 Consolidated Financial Statements
- 77 Other Financial Data
- 81 Corporate Information
- 85 Regarding Publication of SECOM Report 2023

Mission We see our mission as being to help achieve a society free from concerns. Accordingly, throughout our history we Our role and have sought to create services and systems that benefit society as a whole. raison d'être In 1989, we declared our commitment to the Social System Industry. We continue to promote bold initiatives with Vision the aim of realizing this vision. Our ideal view of SECOM Our Social System Industry vision describes a framework of innovative and integrated services and systems that deliver safety and in the future peace of mind, as well as make life more comfortable and convenient, whenever and wherever necessary, for anyone and everyone. **Corporate Philosophy** Since our establishment, we have adhered to SECOM's Philosophy, which emphasizes contributing to society Values through our business activities. Our shared beliefs Ideas and principles of conduct, including this philosophy, which are shared by all employees, guide everything we and guiding principles do and have nurtured a uniquely SECOM identity that remains crucial to our ability to achieve our mission.

27 Initiatives to Promote Career Opportunities for Women



