

The Value Creation Process

We remain committed to providing enduring peace of mind by keeping abreast or where possible ahead of the times. By reinforcing our relationship with society and addressing increasingly diverse social imperatives, we continue working to maximize our corporate value and grow together with society.

Megatrends continue to drive the evolution of social imperatives

Megatrends

- Demographic change
- Technological evolution
- Increasingly severe environmental issues
- Shift of global economic center/urbanization (Growth of Asian economies)

Social imperatives



Business model based on the resolution of issues

SECOM Group Road Map 2022

The SECOM Group's Vision for 2030

Strategies for 2020

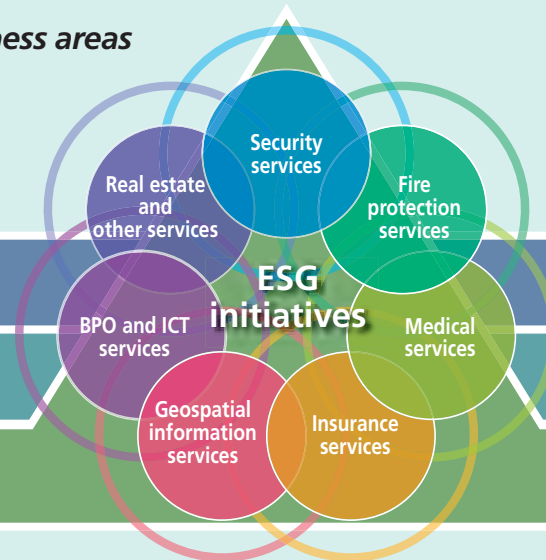
- Expand services that assist with care for seniors
- Reinforce BPO and ICT services business
- Strengthen overseas operations
- Improve productivity and promote related investments

Strategies for creating the ANSHIN Platform

- Enhanced value
- Connection
- Collaboration
- ALL SECOM



Business areas



Resolution of social issues

Resolution of ESG-related issues

Management foundation and strengths

<h4>Human Resources</h4> <ul style="list-style-type: none"> • A corporate philosophy shared by all employees • 64,143 Group employees* 	<h4>Organization</h4> <ul style="list-style-type: none"> • An integrated portfolio that marshals diverse businesses • 183 Group companies in seven business areas** • Operations in 17 countries and territories overseas 	<h4>Technologies</h4> <ul style="list-style-type: none"> • Business model that fuses people and technologies • Approximately 2,800 emergency depots in Japan • Around 60,000,000 security sensors installed at subscribers' premises 	<h4>Performance</h4> <ul style="list-style-type: none"> • Close ties with society and a strong track record • More than 3,410,000 security service subscribers • Over 7,100,000 SECOM Safety Confirmation Service users 	<h4>Knowledge</h4> <ul style="list-style-type: none"> • Know-how cultivated in Japan • Deployment overseas of initiatives developed in Japan, a front runner in addressing challenges associated with a super-aged society and natural disasters 	<p>* Employees of SECOM Group companies (excluding variable interest entities), as of March 31, 2020</p> <p>** The parent company, consolidated subsidiaries and equity-method companies, as of March 31, 2020</p>
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Values

A uniquely SECOM identity (Philosophy, code of conduct, organizational culture)

Mission

Help achieve a society free from concerns

Vision

Realize the Social System Industry

Contributing to the success of the SDGs

