## **SECOM CO., LTD., strives to create services and systems**

that deliver safety and peace of mind, as well as make life more comfortable and convenient, whenever and wherever necessary, for anyone and everyone. Accordingly, the Company is pushing forward with efforts to realize its Social System Industry vision, which describes a framework of distinctive, integrated services and systems. Established in 1962, SECOM is recognized as Japan's first security services provider. Since then, the Company has sought to develop and advance a wide range of services and systems that respond to evolving social imperatives and benefit society. These include on-line security systems for commercial subscribers; home security systems; COCO-SECOM, a mobile security system for outdoor use; and the SECOM Drone, a small autonomous flying surveillance robot.

Today, the business portfolio of SECOM, which comprises the parent company and the companies of the SECOM Group, encompasses security services, fire protection services, medical services, insurance services, geospatial information services, business process outsourcing and information and communications technology (BPO and ICT) services, and real estate and other services. To accelerate the realization of its Social System Industry vision, in May 2017, SECOM formulated the SECOM Group's Vision for 2030. Guided by this vision, the Group is working to create the *ANSHIN\** Platform, a service infrastructure designed to provide peace of mind to people in their everyday lives, as well as to society as a whole. Going forward, the Group will continue to capitalize on the *ANSHIN* Platform with the aim of delivering enduring peace of mind to an ever-changing society and helping to address key social imperatives. Through such efforts, we will continue growing together with society.

SECOM has also expanded outside Japan. Currently active in 18 countries and territories, the Group works to provide uniquely SECOM security services, fire protection services, medical services, geospatial information services, and BPO and ICT services customized to reflect local needs and sensibilities, and to encourage awareness of the SECOM brand worldwide. \*ANSHIN is Japanese for "peace of mind."

## **Contents**

- 2 Financial Highlights
- 4 A Message to Shareholders
- 9 Corporate Philosophy
- 10 Milestones
- 12 SECOM at a Glance
- 14 SECOM's Core Competitive Advantages
- 18 The Value Creation Process20 The SECOM Group's Vision for 2030
- 24 Initiatives Aimed at Achieving the Goals
- of the SECOM Group Road Map 2022 26 Special Feature 1
- Human Resources: The Driving Force Behind SECOM's Growth 28 Special Feature 2
- SECOM Security Services for Large-Scale Events

## 30 SECOM Today

- 44 Sustainability
- 46 ESG Initiatives
- 55 Financial Review
- 59 Audited Financial Statements
- 92 Other Financial Data
- 97 Consolidated Financial Data (Based on Japanese GAAP) (Reference)101 Nonconsolidated Financial Data
- (Based on Japanese GAAP) (Reference)
- 105 Corporate Information
- 109 SECOM's Basic Business Areas
- 111 Directors, Audit and Supervisory Board Members and Executive Officers

