SECOM At a Glance

Segment	Percentage of consolidated net sales and operating revenue*	Principal operations	Competitive advantages	Principal Group companies
Security Services	51.9%	 On-line security systems Static guard services Armored car services Merchandise and other Principal initiatives → Pages 24–27	 Integrated approach to providing on-line security systems Robust technological foundation made possible by proprietary research and development configuration Nationwide network of 2,800 emergency depots, facilitating swift response in the event of an emergency and appropriate operational control Rental format that minimizes initial costs for subscribers and enables SECOM to take responsibility for equipment maintenance and upkeep Solid income foundation (attributable to stable recurring revenue) and robust customer base Overseas operations centered on the provision of on-line security systems with emergency response services 	SECOM CO., LTD.**, Secom Joshinetsu Co., Ltd.***, Asahi Security Co., Ltd., Secom plc
Fire Protection Services	12.6%	 Fire alarm systems Fire extinguishing systems Maintenance services Principal initiatives Page 28 	 Two Group companies with the largest and third-largest shares of the Japanese fire protection market Comprehensive lineup of services that respond to a broad range of customer needs Integrated service configuration encompassing R&D and planning, equipment design and production, installation and maintenance Stable demand for equipment that complies with Japan's Fire Service Act Ability to extend renovation proposals that draw on a wealth of experience Expertise in fire extinguishing systems for tunnels and other large-scale structures 	Nohmi Bosai Ltd.**, Nittan Co., Ltd.
Medical Services	16.2%	 Home medical services Operation of residences for seniors Electronic medical report and remote image diagnosis support systems Sales of medical equipment and pharmaceuticals Support for affiliated medical institutions Page 29	 Conviction that protecting health and life is the ultimate expression of the SECOM commitment to delivering safety and peace of mind Experience and extensive know-how in the provision of diverse medical services Strong collaboration with local communities aimed at realizing effective comprehensive community healthcare systems 	Secom Medical System Co., Ltd.
Insurance Services	4.2%	 Fire insurance policies Automobile insurance policies Cancer treatment policies Principal initiatives Page 30 	 Belief in the need for both security services, which are preventative by nature, and non-life insurance, which looks after people in the event of misfortune Development and provision of unique policies that take into account the risk mitigating factors of on-line security systems Development and provision of an automotive insurance policy that includes access to emergency response services Development and provision of a cancer treatment policy that features full coverage for all treatment costs 	Secom General Insurance Co., Ltd.
Geographic Information Services	4.7%	 Public sector services Private sector services Overseas operations Principal initiatives Page 31	 Service configuration overseen by the leading company in Japan's aerial surveying and geographic information system (GIS) markets Ability to provide geographic information based on geographic data collected from satellite images, aerial photography, and vehicle/ground and shipborne surveying Technological capabilities and expertise in the integration, processing and analysis of geographic and related data to provide geospatial information Active efforts to cultivate new geospatial information services 	Pasco Corporation**
BPO and ICT Services	6.4%	 Data center services Large-scale disaster preparedness services Information security services Cloud-based services BPO services Pages 32–33	 Operation of data centers that are among Japan's largest: Business encompassing robust data center facility construction, stable electric power supplies, dependable networks and top-grade SECOM security One of Japan's leading disaster management support services Seamless information security services encompassing the formulation of strategies, monitoring, implementation of countermeasures and restoration Information and communications technology (ICT) services that reflect technological prowess, operational capabilities and know-how that facilitates the construction and operation of network systems that leverage extensive experience in the provision of security services Provision of high-grade contact center and other BPO services that deliver security and peace of mind 	Secom Trust Systems Co., Ltd., At Tokyo Corporation, TMJ, Inc.
Real Estate and Other Services	4.0%	 Real estate development and sales Real estate leasing Construction and installation services Home services Principal initiatives Page 33 	 Development and sale of condominiums that incorporate sophisticated SECOM security as standard features Provision of diverse lifestyle support services that deliver safety and security and make life more comfortable and convenient 	Secom Home Life Co., Ltd. ** Listed on the First Section of the Tokyo Stock Exchange

^{*} Pie charts show percentage of consolidated net sales and operating revenue (excluding intersegment transactions) for the year ended March 31, 2018

SECOM Annual Report 2018 13

^{**} Listed on the First Section of the Tokyo Stock Exchange

^{***} Listed on the Second Section of the Tokyo Stock Exchange