

# Strengthening the Foundation of the Social System Industry

Two decades have passed since SECOM declared its Social System Industry vision in 1989. In this time, SECOM has worked to combine its products and services into distinctive packages that make life more secure, convenient and comfortable, to achieve its overarching goal of providing safety and security for people whenever and wherever necessary.

The cornerstone of the Social System Industry, SECOM's security services, are backed by a nationwide network of emergency response depots, expert emergency response personnel and outstanding response services, ongoing system improvements and effective response capabilities, which make use of diverse telecommunications circuits. This integrated approach has earned SECOM the trust of its customers.

We have also expanded our business domain beyond security services by diversifying into new areas, with the aim of offering a broader range of products and services that respond to people's need for security and peace of mind. Today, the SECOM Group's portfolio also encompasses fire protection services, medical services, insurance services, geographic information services, real

estate development and sales, and information and communication related and other services. We not only provide these products and services independently to customers, but also combine them into unique packages that deliver even greater added value.

We continue to push forward with the expansion of our businesses. In such efforts, we adhere to our original corporate philosophy, which emphasizes not being content with the status quo and striving to do what is appropriate. The former means seeking constantly to provide more innovative and appropriate solutions; the latter means judging the legitimacy of our actions based on whether they are just and fair and benefit society.

By realizing our Social System Industry vision, we will continue striving to address the evolving needs of society. Having repositioned ourselves firmly on a growth trajectory, we will continue building on our capabilities to encourage an ever-increasing number of customers to turn to SECOM, and to inspire confidence that doing so will help resolve their problems and enhance security and peace of mind.

