## **SECOM's Basic Business Areas**

SECOM offers a wide range of services and products with the aim of realizing its Social System Industry vision.

## **Security Services**

## **Centralized Security Systems**

## Commercial Use:

#### SECOM AX

SECOM AX is an on-line security system with advanced on-site image sensors that incorporate microphones to enable the SECOM control center staff to check the subscriber's premises by listening and viewing

#### SECOM IX

SECOM IX is a remote imaging security system for commercial facilities offering around-the-clock services.

#### • INTELLIGENT EMERGENCY ALERT SYSTEM

The Intelligent Emergency Alert System automatically recognizes robberies or other suspicious situations and alerts a SECOM control center without the need for anyone to push an emergency alarm button, applying advanced image recognition and voice processing technologies to aid in the early detection of irregularities.

## SECOM DX

SECOM DX is an on-line security system developed to meet the needs of shops, offices, warehouses, factories and other commercial and industria establishments.

### SECOM TX

SECOM TX is an on-line security system for commercial buildings with more than one tenant.

### HANKS SYSTEM

HANKS SYSTEM is an on-line security system for financial institutions, including automated banking facilities.

#### SECOM CX

SECOM CX offers a comprehensive building management system that monitors and manages large building complexes.

#### SECOM LX

SECOM LX is an on-line security system that includes an access control function. SECOM FX

SECOM FX is a system that combines monitoring for intruders and fire with facility control functions.

### Residential Use:

## SECOM HOME SECURITY

SECOM Home Security is a comprehensive home security system combining around-the-clock intrusion- and fire-prevention services, emergency call services, gas leak monitoring and medical emergency call services. SECOM Home Security G-Custom combines these features with other useful services, including a

### FIRE ALARM SYSTEMS

This business encompasses the assembly, installation and sale of a broad range of equipment and systems, including automatic fire alarm systems, environmental monitoring systems, and fire and smoke control systems, suited to buildings of varying sizes and uses, from homes to large-scale commercial and industrial facilities.

## • FIRE EXTINGUISHING SYSTEMS

extinguishing systems, foam fire extinguishing systems, dry chemical fire extinguishing systems and inert gas fire extinguishing systems, for applications ranging from office buildings to chemical plants and tunnels.

### MAINTENANCE SERVICES

customer services center.

### OTHERS

This category comprises the installation and maintenance of parking lot control



storage service for important personal data and information on other services available from Group-selected collaborating companies. Optional services available to SECOM Home Security Subscribers include the Keeping in Touch call and the Keeping in Touch visiting services for seniors, both of which involve SECOM staff checking in regularly with seniors living far away from their

### • SECURITY SYSTEMS FOR CONDOMINIUMS AND APARTMENTS

SECOM provides comprehensive building management functions for condominiums and total safety with a centralized security system for each unit in the building. SECOM's menu includes services for small-scale apartments.

### SECOM MY DOCTOR PLUS

SECOM My Doctor Plus is an emergency medical alert system for seniors featuring an exclusive portable device that incorporates a GPS locator and a cellular phone. Whether indoors or out, the device, when activated, sends an emergency signal to SECOM. If requested, SECOM dispatches emergency response personnel. If deemed necessary, SECOM staff also contacts emergency services and sends preregistered emergency information to the subscriber's

### SECURITY DISCOUNT FIRE POLICY

Security Discount Fire Policy is a commercial fire insurance policy that features reduced premiums for subscribers to commercial security systems.

device, thereby ensuring it is immediately available to ambulance attendants

SECOM will also act as go-between with nursing care providers for individuals

TOTAX ZETA integrates networking capabilities and a security system into a

comprehensive local control system for industrial complexes and buildings.

Positioning System (GPS) satellites and cellular telephone base stations to

locate moving objects, such as people, vehicles and property. As an option,

customers can also request to have emergency response personnel dispatched

to the location of the object or an emergency alert relayed to a predetermined

COCO-SECOM is an innovative system that uses signals from Global

and hospital staff. Other services include telephone health consultation.

who have independently contracted care services

**Large-Scale Proprietary Security Systems** 

## SECOM ANSHIN MY HOM

SECOM Anshin My Home is a comprehensive fire insurance policy that features reduced premiums for subscribers to home security systems.

TOTAX ZETA

**COCO-SECOM** 

telephone number.

**Insurance Services** 

MEDCOM is an unrestricted treatment policy that covers the cost of cancer treatment not covered by Japan's national health insurance scheme, as well as the patient's portion of the cost of medical care covered by the national health insurance scheme. MEDCOM also provides hospital referrals and treatmentrelated consulting services.

SECOM Anshin My Car is a comprehensive automobile insurance policy that includes on-site emergency services in the event of an accident, as well as discounts for drivers without a traffic violation history or on cars equipped with antitheft devices.

## **Geographic Information Services**

Designed for local governments, the PasCAL series of comprehensive GIS services facilitates the effective use of GIS in a variety of situations.

The MarketPlanner series uses a variety of data sorting and presentation methods to support the efforts of growing companies to establish area marketing strategies.

## SAFE ROUTE MAPPING SERVICE

This service helps companies ensure their employees are able to reach home safely and assists crisis management efforts in the event of a major earthquake. A version of this service is also available to individuals.

### **Static Guard Services**

Static guard services are provided for facilities where customer needs are best served by professionally trained on-site personnel.

#### **Armored Car Services**

SECOM provides armored car services for the collection and transportation of cash and other valuables.

### **SECOM AED Package Service**

The SECOM AED Package Service is a full-service package encompassing leasing and maintenance of emergency lifesaving kits featuring automated external defibrillators (AEDs) to non-medical professionals.

#### Merchandise

#### SECOM CCTV SYSTEM

The SECOM CCTV system is a multifunctional, cost-effective closed-circuit security camera system. The system provides stable monitoring even in places where insufficient light makes clear images difficult and allows the combined use of digital and analog cameras. It is also capable of detecting attempts to disable or destroy the camera.

#### SECURILOCK SERIES

The SECURILOCK series uses identification numbers, integrated circuit (IC) pass cards and other methods to control access to restricted areas.

#### SESAMO SERIES

The SESAMO series comprises access-control systems for use in corporate offices, factories, parking facilities and any other security-sensitive areas. These systems employ such technologies as contactless IC pass cards, magnetic cards, personal identification numbers, fingerprint identification and palm vein identification.

#### TOMAHAWK SERIES

The TOMAHAWK series is an extensive lineup of innovative extinguishing systems, including TOMAHAWK MACH II residential-use fire extinguisher and TOMAHAWK III high-speed automated fire extinguishing system with

## PYTHAGORAS SERIES

PYTHAGORAS is a series of security vaults with superior protection, heat resistance and performance.

### SECURIFACE

SECURIFACE is a residential intercom system that combines a face detection function with SECOM Home Camera System, enhancing security for people

## LASER SENSOR

Laser Sensor is an external monitoring sensor that uses a laser beam to facilitate effective detection of intrusions over a broad area. The sensor is flexible and can be programmed to accommodate various monitoring areas.

## Information and Communication Related Services

### DATA CENTERS

Robust facility construction, stable electric power supplies, dependable networks and top-grade SECOM security enable SECOM to provide safe storage for information assets, as well as a variety of other services.

### LARGE-SCALE DISASTER RESPONSE SERVICES

SECOM provides solutions encompassing everything from services that optimize companies' preparedness for disasters to services that assist companies when disaster strikes and during post-disaster reconstruction. These include SECOM Safety Confirmation Service, which helps companies confirm the safety of employees in the event of a disaster, as well as to gather and share crucial information on conditions on the ground.

## INFORMATION SECURITY SERVICES

SECOM provides a variety of services designed to protect subscribers' information against cyber attacks and other dangers, including diagnosing and analyzing network problems, monitoring for system and network viruses and emergency on-site response services in the event an irregularity is

## CLOUD-BASED SERVICES

Capitalizing on its data center, information security, computer network and other service capabilities, SECOM provides a wide range of cloud-based services, including SECOM Anshin Eco Document Digitization Service, which helps improve customers' business processes.

## **Real Estate and Other Services**

### REAL ESTATE DEVELOPMENT AND SALES

SECOM offers Glorio condominiums.

## SECOM HOME SERVICE/SEIKATSU TASUKE

Secom Home Service is a suite of convenient lifestyle support services for SECOM Home Security subscribers ranging from patrolling subscribers' homes when occupants are away to assistance with housekeeping. Seikatsu Tasuke is a comprehensive suite of lifestyle and household support services.

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SECOM offers an extensive lineup, including fire sprinklers and other water fire

This business centers on inspection, maintenance and repair services, as well as around-the-clock on-line monitoring and other services provided through a

systems and the assembly and sale of printed circuit boards for manufacturers in other industries, including medical and electronics equipment.

### HOME MEDICAL SERVICES

**Medical Services** 

SECOM's medical services for patients at home include pharmaceutical services, encompassing the preparation and delivery of prescription pharmaceuticals, and home nursing services provided through visiting nurse stations. SECOM also provides consulting and support services for physicians opening home medical

### ● HOME-BASED PERSONAL CARE SERVICES

SECOM provides patients recovering at home with caregivers to assist with personal hygiene, bathing, exercise and other daily activities, as well as provide

## SECOM UBIQUITOUS ELECTRONIC MEDICAL REPORT (EMR)

SECOM Ubiquitous EMR is a medical report system for home medical care aimed at clinics and small and medium-sized hospitals. The system enables the sharing of data among members of the home-care team, including the primary physician, visiting nurse and pharmacy.

Hospi-net, a remote image diagnosis support service, transmits magnetic resonance imaging (MRI), computerized tomography (CT) and other images to SECOM's Hospi-net center, where diagnostic experts examine them and provide consultation to the primary physician.

My Spoon is a robot that enables people with impaired upper body mobility to eat with minimal assistance. This is the first robot of its kind in Japan.

# SECOM manages the Sacravia Seijo, Comfort Royal Life Tama, Comfort Garden

## Home series of nursing homes

SECOM Health Care Club is a membership-based club that provides access to a variety of health management services, including testing with a PET/CT scanner. The club is offered through an alliance with Yotsuya Medical Cube, a cutting-edge clinic in Tokyo.

Azamino and Comfort Hills Rokko residences for seniors and the Alive Care